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**Questionnaire**

We care about pets AND their people. By completing this questionnaire, you can share your experiences and participate in our staff meetings. We appreciate your time and thoughts.

**How were you referred to our office?**

**( )** Sign/Drive-by

**( )** Friend: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**( )** Internet Search Engine/Website/Facebook

**( )** Yelp

**( )** Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Was your waiting time reasonable?**

**( )** YES

**( )** NO

**When you called, was the call answered promptly and did you accomplish what you needed?**

**( )** YES

**( )** NO

**Did the receptionists greet you and assist you promptly?:**

**( )** YES

**( )** NO

**Do the technicians and nurses seem proficient and knowledgeable?**

**( )** YES

**( )** NO

**Did the veterinarian listen to your pet’s problems and explain necessary procedures thoroughly?**

**( )** YES

**( )** NO

**Would you recommend us to others?**

**( )** YES

**( )** NO

**If you checked “NO” to any of the above questions, please discuss below:**